

SchoolMessenger is ACPS's **one-way notification system** for families, students' emergency contacts, staff, and local media — used for calendar reminders, closings, delays, virtual learning days, school emergencies, absence confirmations, and activity or athletic reminders.

Who we contact, by situation

Every ACPS student has Priority 1 & 2 contacts, plus optional Emergency contacts, on file in PowerSchool.

CHANNEL	NON-EMERGENCY closings · delays · virtual days · bus updates · absences · activities	EMERGENCY district and school emergencies
Phone call	✓ Priority 1 & 2	✓ Priority 1, 2 & Emergency
Email	✓ Priority 1 & 2	✓ Priority 1, 2 & Emergency
Text message	✓ Opted-in P1 & 2	✓ Opted-in P1, 2 & Emergency
Spanish	Email & text available	Email & text available



Priority 1 & 2 contacts are responsible for relaying schedule changes to daycare providers or anyone else who helps with a child's care or transportation. Additional contacts cannot be added for Non-Emergency broadcasts.

P1 & P2 contacts can manage text messages

Text Y / YES opt in **67587**

Text END / CANCEL / STOP opt out **67587**

Stop phone calls

Press **5** during any SchoolMessenger call to opt out of every future call — **including emergency calls.**

Update contact info

Contact your student's **school secretary** — school staff manage contacts through PowerSchool SIS.

Check our current status

Website Visit acpsmd.org to view status updates

Social Active on Facebook & Instagram

Radio Local station, on-air or online

How & when we share information — quick reference

Directory Info

Emailed each fall; FERPA info posted at acpsmd.org.

Inclement Weather

Website alert + SchoolMessenger to families, staff & media.

Bus Delays

SchoolMessenger to affected riders by bus & school.

Hold (SRP)

Direct contact to the affected family + website alert.

Secure (SRP)

Website + SchoolMessenger to the school's families & staff.

Lockdown (SRP)

Website + regular SchoolMessenger updates districtwide.

Evacuate (SRP)

Website + SchoolMessenger to the school's families & staff.

Shelter (SRP)

Website + SchoolMessenger to the school's families & staff.

Website status alerts stay live until 5:30 p.m. that day (later for Evacuate/Shelter). ACPS uses the **"I Love U Guys" Foundation's** Standard Response Protocols (SRP) for K-12. More at acpsmd.org.